Wi-Fi connection or mobile data tariff required

emporia SMART.3

Installation manual

Congratulations on the purchase of your emporiaSMART.3!

The emporiaSMART.3 was developed in cooperation with our customers. You will have lots of fun with it, because it not only enables you to make phone calls and send text messages, but also discover the Internet and the world of apps.
It's the perfect smartphone for beginners!

To help you learn how to use the new facilities on your smartphone, emporia has written a **handbook** to assist you as you try them out and practise using them. This handbook comes with the phone by the way, so we hope you enjoy it!

In addition, detailed **step-by-step instructions** are provided on our website **www.emporia.eu** for a wide range of tasks such as creating a WhatsApp group.

We hope your emporiaSMART.3 brings you plenty of joy.
Sincerely,

Eveline Pupeter
emporia Telecom

› YOUR MOBILE PHONE AT A GLANCE

1. **Headset port**
2. **Loudspeaker** (receiver)
3. **Front-facing camera lens**
4. **LED**
5. **Touchscreen**
6. **Menu button**
7. **Home button**
8. **Back button**
9. **USB port**

10 **Volume buttons**

11 **On/off button**

(see page 14)

12 **Camera lens**

13 **Torch/flash**

14 **Emergency button** (optional)

(see page 38)

15 **Battery cover**

(Two versions: one with the emergency button and one without it)

16 **Loudspeaker**

Notes on this user guide

- This guide contains helpful notes and tips, which are indicated as such by this symbol:
- Warnings are indicated as such by this symbol:

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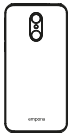
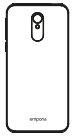
1. PREPARATION

1.1 Scope of delivery

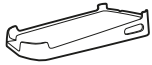
Smartphone



Battery cover

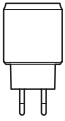


Battery cover without an emergency button



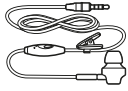
Charging cradle

Battery



Mains plug

USB charging cable



Headset

Installation manual

Handbook

The contents of this package are not suitable for young children and include small parts that can be swallowed.

› **Not included in the scope of delivery**

- **SIM card**

  The SIM card is a chip card that you need to insert into the phone. You will only be able to place calls once you have done this. Your network operator will provide you with the card and the codes belonging to it (PIN and PUK) when you buy a mobile contract. You can also purchase a prepaid SIM card from specialist retailers.

- **Data card**

  A data card is a chip card that will increase your smartphone's storage space. Inserting one will enable you to store more photos and install more apps. You can purchase these cards from electronics stores.

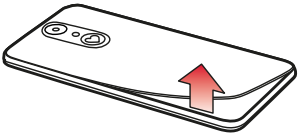
› **What to do if a part is defective or missing**

Please call the emporia hotline
on +43 · 732 · 77 77 17 · 446.

1.2 Inserting a SIM card, a memory card and the battery

Always disconnect the phone from the charger and turn the phone off before removing the battery cover.

› **Take off the battery cover.**

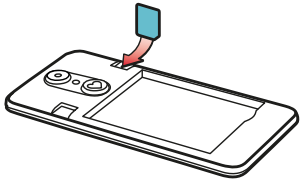


Begin with the recess in the bottom left-hand corner of the cover.

Watch your fingernails when removing the battery cover.

Avoid bending the cover too much, as doing that can damage it.

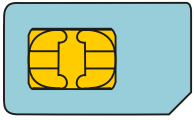
› **Insert the SIM card.**



The SIM card slot is on the right above the battery cavity. Slide the card in with the contacts facing down.

Always use a tariff with a data package when using a smartphone. This will save you additional costs when transferring data while using the Internet.

Only use micro SIM cards for this phone. If your SIM card is a different size, your network operator can exchange it for you or you can buy an adapter from a specialist retailer.

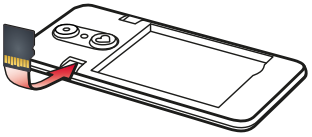


Standard **Mini SIM**
15mm x 25mm, **unsuitable**

Micro SIM
12mm x 15mm, suitable

Nano SIM
8.8mm x 12.3mm, **unsuitable**

› **Insert a data card (optional).**

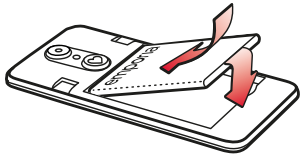


The memory card slot is located to the left of the SIM card slot. Slide your data card into the slot with the gold contact facing down.

Only use a memory card that is compatible with this phone, such as a microSD® or a microSDHC® card.

If you use an incompatible SIM card or memory card, the phone, the card or the data on the card can be damaged.

› **Insert the battery.**



Insert the battery, making sure the gold contacts of the battery and the phone are touching each other.
Press the battery cover down onto the phone until it clicks into place on each side.

Only use batteries, chargers and accessories that are permitted for this phone. If you don't, the warranty for the phone will no longer be valid.

Before changing the SIM card or data card, always disconnect the charger and turn the phone off.

2. PUTTING THE PHONE INTO OPERATION

2.1 Charging the battery

Before you use the phone for the first time, charge the battery for at least four hours. If you don't charge the phone for this period of time, the battery life could be reduced.

Never connect the phone to the charger or a PC if a battery has not been inserted. Do not attempt to operate the phone without a battery inserted. Doing this can damage the phone.

› **Using the charging cable**

- Insert the USB plug into the USB port on the bottom of the phone.
- Then plug the cable's mains plug into a wall socket

To avoid contact faults with the USB connector, only use the charging cable supplied with the phone for charging.

Do not attempt to plug a charging cable with a jack plug into the headset port. Doing this can damage the phone.

› **Using the charging cradle**

The charging cradle allows you to charge your smartphone easily and also gives you a fixed place where you can leave your phone when you're at home.

To use it, plug the charging cable's USB-C connector into the port on the back of the charging cradle and then place the phone in the charging cradle. If you intend to use this method to charge your phone every time, you can leave the charging cable plugged into the charging cradle permanently.

› **Using a computer**

- Plug the phone into a USB port on your computer. If necessary, disconnect the USB cable from the mains plug to do this.

Charging your phone via a computer will take longer than charging it with the charging cable.

› **Battery indicators on the phone**

- When the battery is empty:
  The phone will beep and a warning will appear on the screen. The battery icon is red and the LED flashes.
- When the battery is being charged:
  The battery icon is shown filling up and the LED is red.
- When the battery is fully charged:
  The battery icon is full and the LED is green.
  You can now disconnect the charging cable from the phone

and then unplug the cable from the wall socket.

In Settings – Battery, you can view the remaining battery life and current charge level, and can close applications to extend the battery life.

2.2 Turning on the phone

- Before you use your phone for the first time, remove the protective film from the screen.
- Press and hold the on/off button for at least two seconds.
- The emporia logotype will appear on the screen and you will hear a short melody.

When you turn your phone on the first time, the start-up process can take up to two minutes. The emporia logo will be on the screen when this is happening. Please do not interrupt this process.

2.3 Entering a PIN code

Enter the four-digit PIN code for your SIM card when asked to do so and confirm the code.

Your PIN code (personal identification number) will be a four-digit number combination and is intended to protect your SIM card and therefore your phone from misuse. It is your secret number and will prevent others from being able to turn your phone on. You can change or turn off your PIN code in **Settings** – **Security** – **Set up SIM card lock**.

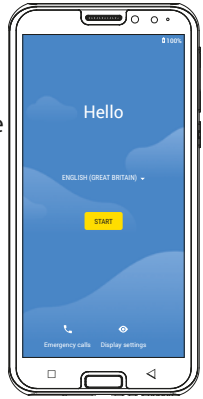
You can make a note of your personal PIN code here: _____

You have a maximum of three attempts to enter your PIN code correctly. If you enter the wrong number three times in a row, you will only be able to unblock your SIM card with your PUK code. You will find your PIN code and PUK code in the documents supplied with your SIM card by your network operator.

3. USING THE PHONE FOR THE FIRST TIME

3.1 Basic Android and Google settings

When you use your smartphone for the first time, you need to select a number of settings.



› **Selecting a language**

English has been preselected as the standard system language. If you would prefer to use a different language to operate your smartphone, proceed as follows:

- Tap on the preselected language (ENGLISH).
- A list showing all the available system languages will then appear.
- Select the language you want to use to operate your smartphone.
- Your chosen language will be displayed on the screen.

› **Starting Android settings**

- Now tap on **START** to define a few required settings for the Android operating system.

› **Connecting to a Wi-Fi network**

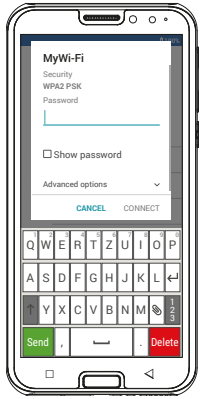
If possible, establish a Wi-Fi connection, so that future updates and downloads don't use your mobile data.

- A list will display all the available Wi-Fi networks.
- Tap on the name of the network you want to connect your phone to.

If your network does not appear in the list, it is not within range of the smartphone. Ensure that the phone is within range of the network, so that a connection can be established.

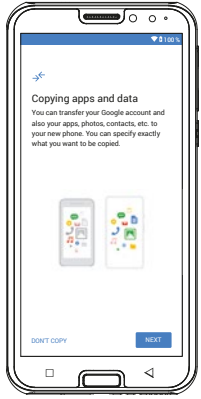
- Now enter the password for the selected Wi-Fi network. You'll find the wireless key in the documents for your Wi-Fi network.
- If you want to switch to the numeric keypad, tap on the grey 123 button. If you want to switch to uppercase letters, tap on the grey button with the arrow.

- You can check the password again by tapping on **Show password**.
- When you have finished typing in the password, tap on the **CONNECT** button to establish a connection to the network.



› **Copying apps and data**

Your smartphone will now check whether any updates for the Android operating system are available and install them automatically.

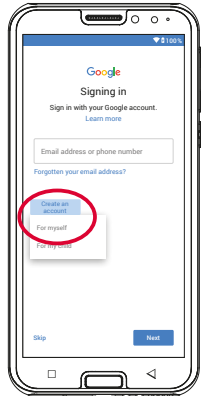

Copying apps and data
You can transfer your Google account and also your apps, photos, contacts, etc. to your new phone. You can specify exactly what you want to be copied.
DON'T COPY
NEXT

Used a smartphone before? In the next step, you can install apps and data from your old smartphone. To do this, tap on **NEXT**, select a transfer method and follow the instructions on the screen.
If this is your first smartphone or you don't want to transfer any data, tap on **DON'T COPY**.

› **Setting up your Google account**

In the next step, you will be asked to sign in with your Google account. Enter your Gmail address and the password for the account to do this.

If you have not used a Google account before, you can set up a new one:



- Tap on **Create account**.
- Select **For myself**.
- Enter your **first** and **last names** and tap on **Next**.
- Now enter your **date of birth** and **gender**.
- In the next step, you can choose your own username. Coupled with the fixed ending @gmail.com, this will form your personal Gmail address.
- The availability of your desired username will then be checked.
- Next, you need to choose a **password** for this Google account. It has to be at least eight characters' long and including digits or special characters is also recommended.
- You now have to enter the same password a second time to ensure you haven't made any typing errors.
- Tick the checkboxes for the terms and conditions and the data privacy statement, and then you can tap on **Create account**.

- After that, you can select and **confirm** personalisation settings for your Google account.
- Now you can select settings regarding the security and storage of Google services. Read through the preselected settings carefully and disable any individual functions you don't require. Then tap on **ACCEPT**.

› **Protecting your smartphone**

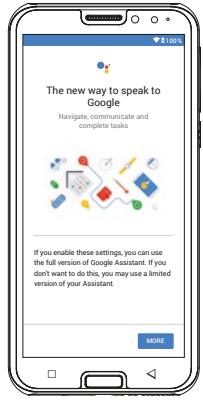
Now select a screen lock, so that your phone cannot be operated by anyone not authorised to do so.

- Also choose whether the code has to be entered when the device is first started.
- Enter your chosen code.
- Enter the code a second time to ensure you haven't made any typing errors and then confirm it.

› **Enabling Google Assistant**

Now you can install the full version of Google Assistant. Please note that you are granting Google a wide range of permissions if you do this. Select **ENABLE** or **NO**, **THANKS**.

If you would like to access Google Assistant with your voice, set up Voice Match now. To do so, tap on **I AGREE** and follow the on-screen instructions.


The new way to speak to Google
Navigate, communicate and complete tasks
If you enable these settings, you can use the full version of Google Assistant. If you don't want to do this, you may use a limited version of your Assistant.
MORE

› **Setting up Google Pay**

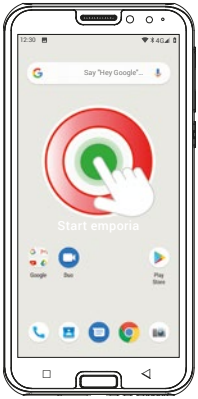
If you would like to link your Google account to a payment facility, tap on **Add card** and enter the required details. You can **skip** this process if you prefer.

› **Changing the wallpaper and font size**

Finally, you can personalise your smartphone's wallpaper and adjust the font size. These settings will be applied to all your apps. You can now conclude the installation process.

3.2 Installing the emporia app

When you've finished setting up Android and Google, you will see the Android home screen.
Tap on the Android icon.



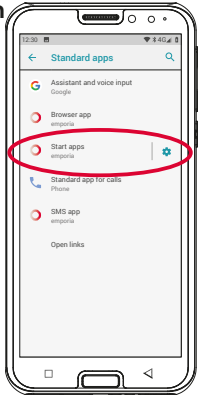
› **Legal information**

Agree to the terms and conditions, the data privacy policy and the app permissions for the emporia app by tapping on the box beside "I have read everything and am in agreement with it.".
Confirm your decision by tapping on **Next**.

› **Making the emporia app your home screen**

Select the following settings to make your smartphone start with the emporia interface.

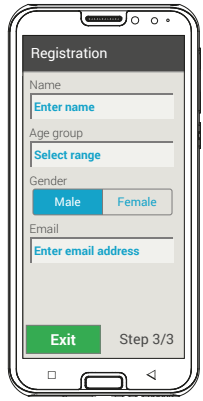
- Tap on **NEXT**.
- Tap on **Start app**.
- Tap on **emporia**.



› **emporia app registration**

Provide your name, age group, gender and email address, and confirm these details by tapping **NEXT**.

- Now tap on **Exit** to conclude the set-up of the emporia app.
- The phone will start with emporia interface from now on.



› **The new apps after the installation**

The emporia app includes a whole bundle of applications. You will therefore now see a number of new icons on your phone, which stand for the following functions:

- On the emporia home screen
  Phone, **Messages**, **Photo album** and **Info centre**
- On the favourites screen
  Camera, **Alarm**, **Calendar**, **Weather**, **Calculator**, **Internet** and **Email**
- In **All apps**, all the emporia functions are listed in alphabetical order at the top of the app list.
  After this, all the other apps that were already installed on your phone are listed in alphabetical order.

3.3 Setting up the home screen and favourites

After you've installed the emporia app, the emporia functions will appear on the home screen and the app screen. The placement of the apps can be altered individually, with only the **All apps** button being unmoveable.

› **How to change the placement of an app**

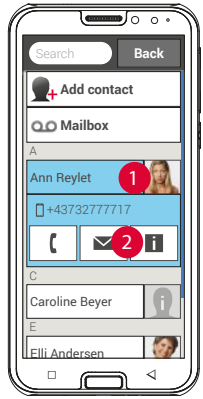
- Tap and hold the app icon you want to move for at least three seconds. The list of all the apps installed on the phone will then be displayed.
- Select a new app for the respective placeholder by tapping on the app.

If you want to set everything up perfectly for an elderly relative, it is best to try out all the emporia app's functions briefly and input any necessary settings. For example, in the weather app, a location has to be specified and in the email app, the access details for the email account being used on the phone have to be entered.

› **Changing the wallpaper**

The wallpaper is a decorative background image and can be set according to your personal preferences. To change the image, time, date and weather, tap and hold the screen for a few seconds.

3.4 Creating contacts



› **Entering contacts on the smartphone from scratch**

- To create a new contact, open the Calls app .
- Tap on **Phone book** .
- and then on **Add contact**.
- Enter the contact's phone number and then confirm it by tapping on **Next**.
- Enter the person's first and last names and then save them.

You have now created a contact record for this person and can expand it by adding other details such as a contact photo, their landline number, their email address and their birthday.

If you ever want to change the details for a contact, by adding a new phone number, for example, tap on the head icon 1 or the contact photo next to the name of the contact.
Next, tap on the 2 on the black background.
If you then select **Edit**, you can change all the details, including the photo. Don't forget to save any changes!

› **Importing contacts from your SIM card**

The easiest thing to do is add the contacts from your old phone by transferring them with your SIM card. To do this, save all the contacts onto the SIM card while the SIM card is in your old phone and then insert the SIM card into your new smartphone.
When you insert the SIM card into the new phone for the first time, the contacts that are stored on the SIM card will be detected automatically. You will be asked to transfer the contacts to the phone. Once you've done this, the imported contacts will appear in the phone book.
To import contacts from the SIM card later on, select **Import/export contacts – import from SIM card** at the end of the list.

› **Importing contacts in a VCF file**

Save the contacts on your old phone in a VCF file and transfer the file to the internal memory of the smartphone using an external memory card or a Bluetooth connection.
Select **Import/export contacts – import from memory** at the end of the list in the phone book.

3.5 Linking personal contacts

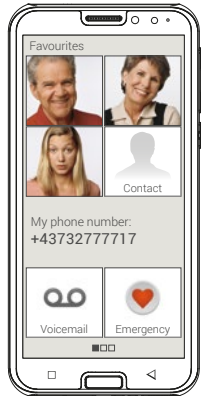
› **Making favourites speed-dial contacts**

You can specify four contacts that are already stored in your phone book as favourites.

- Tap on one of the four placeholders.
- Select a contact from the list.

This contact will now be displayed as a favourite.

If you tap on the favourite, the phone will call the contact immediately.



To change the contact linked, tap and hold the favourite for a few seconds and then select **Remove as a favourite**.

The four favourites will be displayed with a portrait photo if a photo has been stored as part of their respective contact record.

› **My number**

Your own phone number will be taken from the SIM card and displayed automatically. You can also add your own number manually.

› **Setting up voicemail**
The voicemail number is normally taken from the SIM card automatically. To enter your voicemail number manually, tap and hold the voicemail button for several seconds and change the settings.

› **Emergency calls**
The emporia emergency call feature enables you to call up to five people in an emergency. Detailed instructions on setting up the emergency call function are provided in the chapter »Emergency call function« (page 38).

3.6 Setting up the emporia keyboard

The emporia app also includes a keyboard that was specially developed for the digital newcomer target group.

Open **Quick settings** on the home screen and tap on **emporia keyboard**.

You can now input settings regarding capitalisation, button press responses, autocorrect, suggested words and many other features.

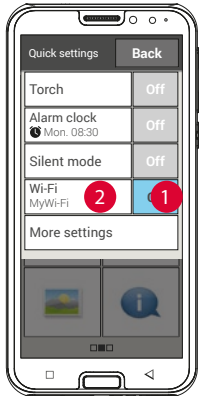
4. ESTABLISHING CONNECTIONS

4.1 Setting up a Wi-Fi connection

To set up a Wi-Fi connection, you need the name of the Wi-Fi network (network SSID) and the corresponding password.

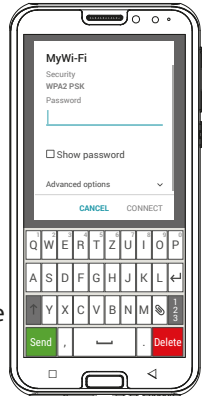
If you already have a Wi-Fi network at home, you can usually find this information on the underside of the Wi-Fi router.

› **Enabling the Wi-Fi function on your smartphone**



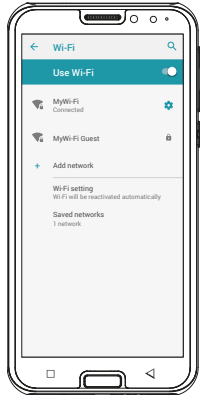
- Open Quick settings on the home screen by tapping on the gear icon.
- Activate the Wi-Fi function on your phone by tapping on the on/off indicator button 1 beside Wi-Fi.
- The on/off indicator button will now display **On**.
  The detail text on the **Wi-Fi** text button will now indicate that the phone has found Wi-Fi networks (**Wi-Fi networks available**).

› Selecting and connecting to a Wi-Fi network



- Tap on the **Wi-Fi** text button 2. A list of available Wi-Fi networks will now be displayed.
- Tap on the network you want to connect your phone to.
- Enter the password for the network in the input field. Tap on the checkbox to show the password and check that it is correct.
- Confirm the password by tapping on **Connect**.

› Checking your Wi-Fi connection

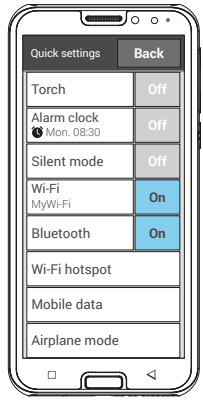


- The connection between your smartphone and the Wi-Fi network will be established.
- As soon as the connection has been established, the detail text will say **Connected**. The Wi-Fi network to which the phone is connected will now appear in the phone's Quick settings as well.

From now on, your smartphone will automatically connect to this Wi-Fi network whenever it is within range. This will only happen, however, if the Wi-Fi function on the smartphone is enabled.

4.2 Setting up a mobile data connection

If you allow your phone to use mobile data, you can use the Internet, receive notifications, etc. any time.



- Open **Quick settings** on the home screen by tapping on the gear icon.
- Expand the list by tapping on **More settings**:
- Activate the **Mobile data** function on your phone by tapping on the on/off indicator button beside **Mobile data**.
- The on/off indicator button will now display **On**.

If your mobile network tariff doesn't include any data, you must leave the mobile data function on your phone disabled at all times, because turning it on can incur additional costs for you. If this is the case, you will have to be connected to a Wi-Fi network whenever you wish to use apps that require a connection to the Internet.

4.3 Setting up an email account

The easiest way to set up an existing email account on your smartphone is to use an app. Search for the name of your email provider in the Play Store and install one of the apps offered by your provider. Open the app and enter your email address and password. Your account is now set up on your phone.

If you want to use the emporia email app, you need the following information in order to set up your account:

- Your personal email address
- The password for your personal email address
- The server service your email address uses (POP3, IMAP or Exchange)
- The server details for incoming emails (POP3, IMAP): Address, port and security type
- The server details for outgoing emails (SMTP): Address, port and security type

You will find the exact details for these settings in the documents supplied by your email provider. If you have a combination package, your email provider may also be your Internet service provider.

4.4 Bluetooth

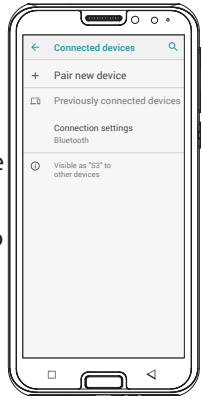
Bluetooth is a wireless connection between electronic devices. It enables you to connect your phone to other Bluetooth-compatible devices such as a hands-free kit or an external speaker.

› **Turning on Bluetooth**

Open **Quick settings** and turn on **Bluetooth** in **More settings.**

› **Finding Bluetooth devices**

Tap on the **Bluetooth** text button. All the available Bluetooth devices in your vicinity will be listed. If the device you're looking for doesn't appear on the list, it first needs to be made visible, i.e. put in pairing mode. Refer to the user guide for the Bluetooth device to find out how to do this.



› **Coupling a Bluetooth device**
Select the device you want to connect to your phone. Usually you will have to enter a code on your phone or the Bluetooth device for the connection to be established. In most cases, this code will be 0000 or 1234. You will find information on this in the user guide for the Bluetooth device.

Devices that have been coupled before will be detected and connected automatically when they are near your emporiaSMART.

› **Disconnecting a Bluetooth device**
If you want to disconnect a Bluetooth device from your phone, open the settings for the device in the **Paired devices** list and select **Unpair**.

4.5 Connecting to a PC to transfer data

You can plug your emporiaSMART.3 into your PC and then transfer data easily. Plug the USB connector end into the PC and the other end into your phone.

The phone will detect the connection and the following message will appear in the info centre: **USB for charging**. Tap on this notification. A pop-up window displaying a list of options for using the USB will appear. Select **File transfer**. The phone will now be shown on your PC as an external storage device and you can copy files.

The process may differ from this description depending on your PC's operating system.

4.6 Software updates

With the emporiaSMART.3, you can download the latest software for the phone and therefore update the system and improve applications yourself.

1. Open **System updates** in **All apps.**
2. Check that the battery is at least 30 % charged. If it isn't, the download cannot start.
3. To begin downloading new software, select **Check for updates**. A message will appear telling you whether or not there is any new software available. If there is, select **Download** to start the update process. The green bar indicates how the download is progressing.
4. Once the download has been completed, select **Update now**. You will be informed that you cannot use the phone during the update process. Do not press the on/off button during the update process and do not start using your phone again until this message has appeared: **The installation was successful**.

4.7 Downloading apps

A number of useful apps are already installed on your emporiaSMART.3 and these are listed in **All apps** on the app screen. You can also install other apps from the Internet any time, however. To do this, turn on Wi-Fi or enable mobile data usage.

You will find lots of helpful apps available for download in the "Google Play Store", for example. Many apps here are free, but there are also lots of others you have to pay for.

The handbook supplied with your smartphone provides more detailed information on the Google Play Store and downloading apps.

5. EMERGENCY CALL FUNCTION

Your phone is equipped with an emergency call function. You can use it to call for help quickly in an emergency. The ♥ button has been preset to be off, as this function will only work efficiently if it is adapted to your needs. Read the instructions carefully and set the emergency function according to your needs.

› **How do I make an emergency call?**

There are two ways to make an emergency call:

- If you use the battery cover with the integrated emergency button, you can activate the emergency call function by pressing the ♥ on the back of the phone.
- Otherwise, go to the personal screen, select **Emergency call** and then **Start emergency call**.

› **Who do I call in an emergency?**

Any one of your saved contacts can be set as an emergency contact. The emergency call function only distinguishes between private individuals and help organisations.

- A private individual must confirm your emergency call. This ensures that your call does not go through to an answerphone or a voicemail.

Inform the people you are setting as emergency contacts and discuss with them what they should do in an emergency.

- If you want to add a help organisation or an official institution such as a rescue service, the police or the fire brigade as an emergency contact, it is imperative that you check this is okay with the respective institution beforehand.

We do not assume liability for any costs incurred through your calling such an institution by mistake.

- If you do not have any emergency contacts saved, have no credit on your prepaid phone card or have no reception, the European emergency number 112 will be dialled when the activated [♥] button is pressed. Your call will then go straight through to the nearest police station.

› **What happens after the emergency button is pressed?**
If you press and hold the [♥] button on the back of the phone for three seconds, the emergency call sequence will begin.

› **Warning tone**
A continuous warning tone will start sounding immediately to draw the attention of people nearby to you. The warning tone will only stop when the emergency call has been cancelled or confirmed.

› **How do I stop an accidental emergency call?**
If you press and hold the emergency button on the back of the phone by mistake, press and hold the [📞] button on the screen for three seconds. This will interrupt the emergency call cycle.

Next, turn the phone on and off again to restore your emergency call status settings.

› **Emergency call message**

Help organisations are not sent emergency text messages. Private emergency contacts will be sent a text informing them of the incoming emergency call:

You will receive an emergency call. A warning tone will be played when you answer the call. Please press the 0 key three times to establish the connection.

Help organisations are not sent emergency text messages. If you have enabled your phone's location to be detected, its GPS coordinates can be determined in an emergency. To make your phone locatable, open **Settings** and then select **Location** and **On**.

Your emergency contact will then receive a second message: **Attention! I need help in ...**

If the GPS coordinates cannot be determined, perhaps because it hasn't been possible to receive a GPS signal, the message will say the following: **Info: No GPS position found during emergency call!**

› **Emergency call cycle**

Your five emergency contacts will be called in the order in which you have saved them until somebody answers the call. If it is not possible to get through to the first contact, the second

contact will be called automatically.
If it is not possible to get through to the second contact, the third contact will be called automatically, and so on.
All five contacts will be called a maximum of three times.
After this, the European emergency number 112 will be dialled.
Your call will then go straight through to the nearest police station.

› **Emergency call status**
Your phone will switch to hands-free mode on the loudest setting and automatically answer any incoming calls for one hour. If you want to turn off emergency call status, you need to switch the phone off completely by pressing the [⏻] button and then turn it on again. When emergency call status is on, your number will always be displayed even if you have selected **Hide number** in Settings.

› **What does the emergency call recipient have to do?**
If you have set a private individual as an emergency contact, they will have to confirm your emergency call as follows:

- An automatic announcement will be played when the call is answered.
- Your emergency contact now has to press the 0 (zero) key three times within 60 seconds to confirm the call.
- Otherwise, the conversation will be interrupted and the call will move on to your next emergency contact. This ensures that your call does not go through to an answerphone or a voicemail.

› **Enabling the emergency button**
Go to the personal screen and select **Emergency call**. Enable the emergency button by tapping on the **On/Off** button.

› **Saving emergency contacts**
You can set up to five contacts as emergency contacts. You can use the numbers of private individuals and help organisations. If possible, you should save private individuals at the beginning of the list and then help organisations.

Only numbers that are already stored on your phone can be saved as emergency contact numbers.

1. Select a position in your list of emergency contacts.
2. Contacts will open. Tap on a contact you want to be notified in an emergency.
3. Specify whether the contact is a private individual or a help organisation and then confirm your selection by tapping on **Next**.
4. Specify whether this emergency contact should receive an emergency call message before the call in an emergency. Confirm your selection by tapping on **Next**.
5. Repeat this routine to add more emergency contacts.

› **Editing emergency contacts**

To change an emergency contact, tap on the contact in the emergency contact list and follow the instructions in the section **Saving emergency contacts**.

› **Deleting emergency contacts**

1. Select **Delete** and tap on the contacts you no longer wish to use as emergency contacts.
2. Confirm your selection by tapping on **Delete**.

The deleted contacts will remain saved on the phone, but their places in the emergency contact list will now be unoccupied.

6. QUICK SETTINGS

6.1 Sleep mode and locking the screen

If you don't use your phone for a certain period of time, the screen will switch to sleep mode and go black. You can reactivate the screen by pressing the on/off button briefly. Locking the screen can also protect your phone from unintentional input on the touchscreen.

› **Locking the screen manually**

- Press the on/off button briefly.
- The screen will go black and lock, and the phone will beep. The screen is now protected from any unintentional input.

› **Setting the screen to lock automatically**

In **Settings** – **Security** – **Screen lock**, you can choose from the following types of screen lock:

- None
- Swiping
- PIN: Enter a code of your own that you would like to protect your phone with.

› **Unlocking the screen**
If the screen is black, press the on/off button briefly to activate the screen.
If a lock hasn't been set, the home screen will appear straight away, otherwise the locked screen will be displayed.

› **Functions on the locked screen**
If the screen is locked with the **Swipe** function, swipe the **Unlock** button on the locked screen to the right. The symbol will then change to an open padlock and the phone will beep.

If you have locked your screen with a **PIN**, you will have to enter your chosen code in order to unlock the screen.

6.2 Audio profiles

- **Media volume**: Volume for media such as audio and video
- **Call volume**: Volume for phone calls
- **Ring volume**: Volume for the ringtone and notification tone
- **Alarm volume**: volume for the alarm
- **Also vibrate for calls**: When this function is activated, the phone vibrates in addition to the ringtone for incoming calls
- **Phone ringtone**: Select a ringtone for incoming calls from the list.
- **Notification sound**: Select a tone that sounds when there are incoming notifications.

- **Dial pad tones**: When digits are entered using the keypad, the corresponding dial key tones will sound.
- **Screen lock sounds**: The phone will make a clicking sound every time you lock or unlock the screen as well.
- **Touch sounds**: A tone will also sound every time you tap the touchscreen.
- **Touch vibration**: The phone will vibrate every time you tap the touchscreen.

6.3 Wallpaper

Select a photo from the photo album and set it as the wallpaper for the home screen.

6.4 Other settings in the emporia app

› **Date and time**
Here you can select settings for the date, time, time zone and the formats you would like these displayed in.

› **Language and input**
Specify the language for your phone and select settings for the **emporia keyboard** here.

- **Input languages**: Choose whether you want the selected system language to be the only input language as well or specify manually which languages should be activated as input methods. If you choose to have more than one language activated, you will then be able to switch between your chosen languages when writing a message by holding your finger down on the spacebar.
- The following general settings can be activated for the Emporia keyboard.
- **Auto-capitalisation**: The first letter of every sentence will be capitalised.
- **Vibrate on keypress**: The phone vibrates every time a button on the Emporia keyboard is pressed.
- **Sound on keypress**: Every press of a button on the Emporia keyboard is accompanied by a clicking sound.
- **Pop-up on keypress**: Every time a button on the keyboard is pressed, the selected letter is shown as a pop-up.

The following text correction settings can be selected:

- Block offensive words
- Spellchecker
- Autocorrection
- Show correction suggestions

The following advanced settings can be selected:

- Suggestions for next word
- Suggest contact names
- Full stop plus space
- Language switch key
- Switch input methods
- Showing pulling movement
- Key pop-up
- Show app icon

› **Screen**
Select settings for the screen, such as **Brightness level**, **Adaptive brightness** and **Sleep**.

› **Security settings**
To prevent your phone from being misused by other people, you can set a screen lock and a SIM card lock here. You can also specify how your phone will be protected when apps are installed.

7. SAFETY INFORMATION

- **Manufacturer:** emporia telecom GmbH + CoKG
  Industriezeile 36, 4020 Linz, Austria
- **Importer:** Emporia UK and Ireland Limited ·
  1st Floor, Building 2 Croxley Business Park, Watford, England
- **Contact:** www.emporiatelecom.co.uk or www.emporiatelecom.ie
- **Brand name:** emporia
- **Model:** S3 / emporiaSMART.3

7.1 Warranty

Your **12-month warranty period** (six months for the battery) begins when the device is handed over to you. You must be able to verify the time of the handover by providing us with the **original proof of purchase** (receipt or invoice) with the phone's **IMEI number** on. Keep these documents in a safe place.
Any work or service provided under the warranty will be provided in accordance with the warranty terms and conditions in place at the time of your purchase.
The warranty is only valid if original batteries supplied by emporia have been used. To the maximum extent permitted by applicable law, emporia is under no circumstances responsible for the following situations:

- Any loss of data or income
- Any special, incidental, consequential or indirect damage, regardless of how the damage has been caused.

7.2 Support

Emporia Service Centre

Monday-Thursday 9:00-4:00 · Friday 9:00-1:00
service@emporiatelecom.co.uk

- **UK-Hotline:** +44 · 1923 · 947778 · www.emporiatelecom.co.uk/service
- **IE-Hotline:** +353 · 1 592 6339 · www.emporiatelecom.ie/service

7.3 Declaration of conformity (DOC)

emporia telecom GmbH + CoKG
(Industriezeile 36, 4020 Linz, Austria)
hereby declares that the **emporiaSMART.3 (S3)**
telecommunication or radio device complies
with Directive 2014/53/EU.
The full text of the
EU declaration of conformity can be viewed on this web page:
http://www.emporia.eu/doc

Eveline Pupeter
emporia Telecom CEO

31. 08. 2019, Linz, Austria

7.4 Technical product details

- Dimensions: 149.5 x 71.76 x 9.65 mm
- Weight: 167 g with battery
- Screen size: 5.5" capacitive multitouch
- Screen resolution: 720 x 1440 px
- Operating temperature range: 0 - 40° C
- Torch: (protection class 3)
- Battery (replaceable): AK-S3; Li-Ion 3.8 V/2500 mAh
- Standby time: up to 168 hours
- Talk time: up to 550 min.
- Internal antenna: SAR 0.98 W/kg (body), 0.32 W/kg (head)
- Adapter:
  In: 100–240 V AC 50/60 Hz
  Out: 5.0 V–1.5 A DC
- 13 MP (rear-facing camera)
  8 MP (front-facing camera)
- Bluetooth V4.2 with A2DP, Wi-Fi 802.11 b/g/n, GPS, FM radio
- Operating system: Android OS 9.0
- RAM: 2 GB
- Memory: 16 GB
- SD card: up to 64 GB

7.5 Frequencies

- **BT:**
  2402 MHz~2480 MHz;
  Transmitter power: < 4.48 dBm (EIRP)
- **E-GSM 900/GPRS 900/EGPRS 900:**
  TX: 880~915 MHz; RX: 925~960 MHz;
  Transmitter power: < 33.5 dBm
- **E-GSM 1800/GPRS 1800/EGPRS 1800:**
  TX: 1710~1785 MHz; RX: 1805~1880 MHz; transmitter power: < 30.9 dBm
- **WCDMA band I:**
  TX: 1920~1980 MHz; RX: 2110~2170 MHz; transmitter power: < 22.89 dBm
- **WCDMA band VIII:**
  TX: 880~915 MHz; RX: 925~960 MHz; transmitter power: < 22.81 dBm
- **LTE band I:**
  TX: 1920~1980 MHz, RX: 2110~2170 MHz; transmitter power: < 23.57 dBm
- **LTE band III:**
  TX: 1710~1785 MHz, RX: 1805~880 MHz; transmitter power: < 23.52 dBm
- **LTE Band VII:**
  TX: 1920 MHz~1980 MHz; RX: 2110~2170 MHz; transmitter power: < 23.42 dBm
- **LTE band VIII:**
  TX: 880 ~915 MHz; RX: 925~960 MHz; transmitter power: < 23.36 dBm
- **LTE band XX:**
  TX: 832~862 MHz; RX: 791~821 MHz; transmitter power: < 22.67 dBm
- **WI-FI:**
  2412~2472 MHz; 802.11b/802.11g/802.11n(HT20)/802.11n(HT40); transmitter power: < 13.73 dBm (EIRP)

7.6 Safety information

Please read all the safety information in this user guide carefully and follow the advice. This is the only way you will avoid hazards and infringements.

- Turn off your phone in hospitals and whenever you are near medical equipment. There should always be a distance of at least 20cm between pacemakers and the phone when it is on.
- Never try to control a vehicle while holding the phone in your hand. Always comply with relevant national laws and traffic regulations.
- Turn off the phone whenever you are travelling in an aeroplane.
- The phone must be switched off whenever it is near a petrol station or other places with explosive substances.
- Never shine the LED torch in the eyes of people or animals! (Protection class 3)
- To prevent hearing impairments, do not use the phone on a high speaker volume for extended periods of time. Do not hold the phone to your ear when hands-free mode is activated or the emergency button has been pressed.

- Using a headset on a high volume can cause hearing impairments. Check the volume of the headset you are using.
- The phone and the accessories may contain small parts. Keep the phone out of the reach of young children.
- As a precaution, we recommend disconnecting the phone from the charger during thunderstorms.
- The mains adapter serves as a separator between the product and your mains supply. The mains supply must be close to the device and easily accessible.
- This device has been tested for typical applications where the device is carried on the body. To meet the RF exposure requirements, the minimum distance between the body, in particular the user's head, and the handset including antenna must be 0 cm. Belt clips, holsters and similar accessories from third parties used with this device must not contain metallic components. Accessories carried on the body that do not meet these requirements may not meet the RF exposure requirements and should be avoided. Only use the device's built-in antenna or an approved antenna.

- This device complies with the essential requirements and other relevant provisions of Directive 2014/53/EU. All the important radio test cases have been carried out.
- Caution: Risk of explosion if the battery is replaced by the wrong type. Dispose of the used batteries according to the instructions.
- The device complies with RF specifications when the device is 5 cm from the body.

› Intended use

- This phone is robust and designed for mobile use. However, it still needs to be protected from moisture (rain, bathroom water, etc.) and heavy impacts.
- It is only designed for European network standards (AT, BE, CZ, DE, DK, ES, FI, FR, GB, HR, HU, IE, IT, NL, NO, PL, PT, SE, SI, SK, SZ, TR).
- Do not leave it where it will be directly exposed to the sun.
- Using it for any purpose other than that described above will result in damage to the product. Doing this also entails hazards such as fire, electric shocks, etc. This product must not be changed or modified, and the casing must not be opened.
- The adapter is only suitable for use in conjunction with a standard household mains socket that is connected to your electrical grid and uses 100-240 volts/50/60Hz (10/16A) of alternating voltage.

› Sensors on the phone

- Protect the sensors from dirt and moisture.
- Do not cover the sensors, as this could restrict some functions.
- Do not keep your phone next to cards with a magnetic strip (bank cards, credit cards, entry cards, etc.), as these could be damaged.

7.7 Disposal

- **Disposing of the packaging**
  The packaging and packaging aids are recyclable and should be made available for reuse.

- **Disposing of the battery**
  Batteries should never be disposed of as domestic refuse!
  As a consumer, you are legally required to return used batteries. They can be handed in at one of your community's local collection points or at specialist stores.

- **Disposing of the device**
  If this product ever wears out, please don't dispose of it as domestic refuse. To ensure you don't cause damage to the environment, take it to a collection or recycling centre where used devices are processed for recycling in an environmentally friendly manner.

www.emporia.eu

Misprints, errors and technical changes excepted.
PartNo: S3-Manual_V2_10103-ENG | 202001 | English